

# The Lost Ways Support Team

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## POOR CUSTOMER SERVICE New

- BP Beth Petit
- **Forum name:** #Suggestion

This is ABSOLUTELY a JOKE!!!! More than 2 weeks have past and NOT one reply to the refund request!!! This product is not what it was represented to be and that was known right after I hit the order button and it said for all information order these next set of books.. so the book described did not contain all described to contain, no you need to spend more and order MULTIPLE other books. I wanted to cancel then but was not given that option, SNEAKY practices!!! I am seeking a refund and they are NOT responding so FALSE advert there also.